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 needs.



## Doing Business with Reputable Companies

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*If you're looking to hire a company to do some work for you, whether your home needs repairs or you're buying a new cell phone, check this list first.*

*The Southeast Michigan chapter of the Better Business Bureau receives complaints about a variety of businesses every day. If a company does not respond to a complaint after two requests from the BBB, they are put on this list. There are some big companies on here, so it is an interesting read.*

- [BBB - Failed to Respond to Complaint List](#)

## Stealing Computer Software?

### Why it's wrong...

*Software piracy is any unauthorized use of computer software. It includes the following:*

1. "Softloading" -- the purchase of a single user software license that is subsequently loaded onto multiple computers or servers;
2. "Counterfeiting" -- the making, distributing and/or selling of software copies that are faked to look like they come from an authorized source;
3. "Renting" -- the rental of software to consumers without the permission of the copyright holder;
4. "Unbundling" -- the distributing and/or selling of software that has been "unbundled" or separated from the products with which it was intended to have been "bundled" or sold;
5. "Internet downloading" -- the downloading of copyrighted software from the Internet or bulletin boards without permission from the software copyright owner.

*Tepato Systems is very careful to always have a legitimate copy of any software we use while doing work for a client. If you need help to determine if you are using illegal software, or to correct the situation, please call us.*

- [Computer Software Piracy Article - Courtesy of BBB](#)